Terry Chow Retires After 14 Years of Dedicated Service

After 14 years of dedicated service, Terry Chow has officially retired from his role as Safety Advisor with the BC Forest Safety Council. Joining us in December 2011, Terry was our second longest-tenured Safety Advisor, bringing with him a wealth of experience from his time with multiple logging companies across the province and with the Ministry of Forests, where he worked as a Forester.

A Registered Professional Forester and Registered Agrologist, Terry shared his deep knowledge of the industry and brought a meticulous attention to detail which made him an invaluable part of our safety team.

Throughout his career, Terry had been a tireless advocate for worker safety. His thoroughness and professionalism helped shape our safety culture and practices in meaningful ways. He's also been a key member of the Joint Health and Safety Committee (JHSC), where his input made a lasting impact for continuous safety improvements within the organization.

Beyond his professional contributions, Terry has been a wonderful colleague—always approachable, supportive and deeply committed to the work we do. He's married with three grown children and is now retired in Saanich where he is currently enjoying some well-earned time to travel and spend time with his family.

We're incredibly grateful for everything Terry brought to our organization. His legacy will continue to inspire us, and we wish him all the best in this next phase of life.

Congratulations, Terry—and thank you for everything. ⬧

FIRS Update: Enhancing Incident Reporting with EIDA

The EHS Incident Description Analyzer (EIDA) is the latest enhancement to the Forest Industry Reporting System (FIRS) aimed at improving the quality and consistency of incident reporting across the forest sector. EIDA helps users create more complete and detailed incident reports by guiding them through a simple, interactive process.
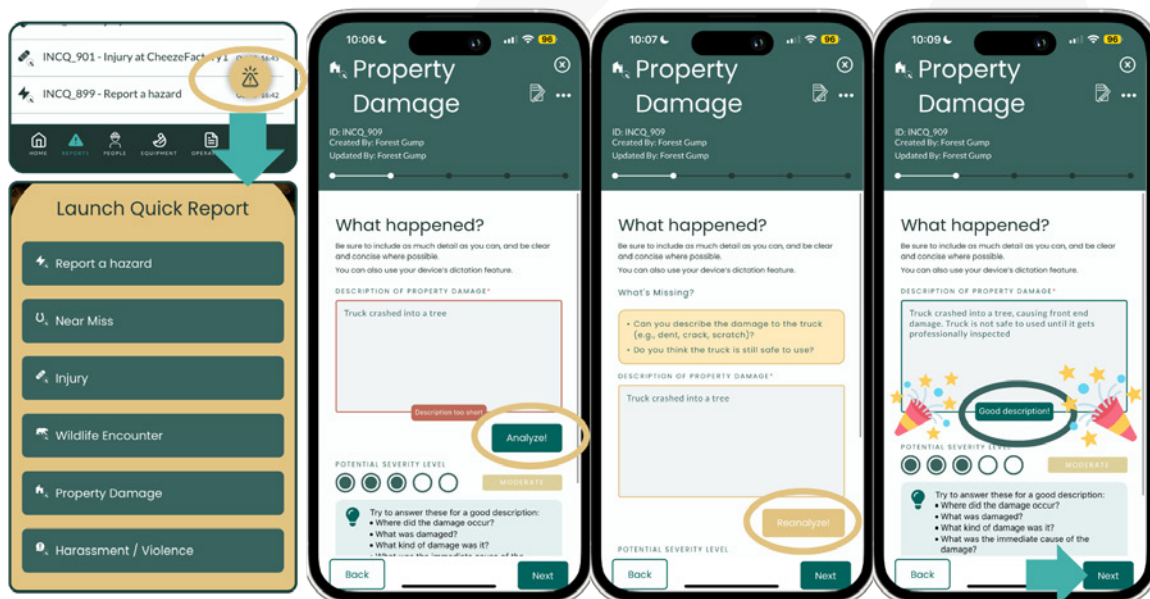
It uses advanced natural language processing to review incident descriptions and prompt users with targeted questions to ensure key details are included. Acting as a built-in coaching tool, EIDA encourages users to expand on their entries, resulting in clearer, higher-quality reports. Since its launch, FIRS users have seen a 65% increase in the average length of injury incident descriptions—highlighting the tool's effectiveness in improving data quality.

By helping users capture more accurate and comprehensive information, EIDA supports better investigations and contributes to a stronger safety culture across the industry.

How to Use EIDA in FIRS

EIDA is available on both the FIRS mobile app and desktop web version.

1. Start a quick report or create a full report.

2. Fill in the basic details and continue until you reach the "incident description" section.

3. Type your incident description in the box, then click the **"Analyze!"** button in the bottom right corner.

4. Respond to EIDA's questions by adding your answers directly into the same text box.

5. Click **"Analyze!"** again and repeat the process until you see **"Good description!"**

6. Click **"Next"** to continue with your report.

By combining FIRS with EIDA, organisations can collect more accurate safety data, improve incident investigations and strengthen their overall safety culture. The more accurate and detailed the information provided, the better the insights that can be drawn to prevent future incidents. 🦺