Ger Guide



WELCOME TO FIRS

FIRS is a industry-driven reporting and forms management system that enhances data capture for proactive safety monitoring. Designed with contractors in mind, FIRS simplifies incident reporting to just five easy questions, while offering safety managers a user-friendly platform to streamline safety reporting.

Important: The data you or your team submit on FIRS remains completely confidential and will not be shared with BCFSC or any external organizations unless you choose to do so.

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1) Access BCFSC FIRS

Search and download "BCFSC 02 FIRS" in your app store on your mobile device. If not completed yet, set up FIRS for your organization in the EHS

04 Dashboard at <u>app.ehsanalytics.com</u> (See steps 2, 3, 4, 5 & 11 of this user guide for a complete set up).



Register and create your password by clicking on your "Invitation to FIRS" email.

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Ensure you can login with your email and password you created in your set up email by going to <u>firs.ehsanalytics.com</u>. This is the FIRS Web App.

Note: Using Google Chrome is recommended. Install it <u>here</u>.

Add your Company Profile (Web)

	۵	Home	02	Number. Classificat	ion l	Units. SAFE Certification Numb	er. COR
	♪	Reports		Certification Numbe	er ar	nd more. Click "Save" once you	are done.
	۲	People	Com	pany Profile			
OFIRS	૭	Equipment	Company In	formation			
	G	0	LEGAL COMPANY NAME*			COMPANY TRADE NAME / DBA	
EMAIL		Operations	Bubba Gump			Bubba Gump	
	飍	Projects/Sites	COMPANY OWNER(S)	C	HANGE		
PASSWORD 🗞	õ	People List	WSBC Inform	nation			
			WSBC ACCOUNT NUMBER			LIST ALL THE COMPANY'S WSBC CLASSIFICATION UNIT(S)	
Forgot Password?		Company Profile	WSBCNumber123			701008 Farm Labour Supply or Farm Services [®] 701009 Feed Lot [®]	
						703012 Logging Road Construction or Maintenance ®	•
Login		Document Library				703006 Ground Skidding, Horse Logging, or Log Loading S 703003 Cable or Hi-Lead Logging P 703019 Helicopter Logging S	
			WHAT DOES YOUR COMPAN	Y DO AS ITS MAIN ACTIVITIES?			
G Sign in with Google	=	List Management	Logging				
		Submissions	Additional I	nformation			
				ER		COR CERTIFICATION NUMBER	
	[→	Logout	SAFENUMDET123		Save	CURI23	



Sign into FIRS on your computer at <u>firs.ehsanalytics.com</u> and click on "Company Profile" on the left. Your company profile information will automatically
 populate the "SAFE Companies Audit" header when you submit your SAFE Companies audit evidence through FIRS.

Fill in your company information such as your WorkSafe BC

Note: Using Google Chrome is recommended. Install it <u>here</u>.

#1 How to reset your FIRS password on the FIRS Mobile App 3 Ways to reset your password on FIRS

> Enter the email you use to log into FIRS and click "Submit".

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Enter your email and your new password and click "Reset".

() FIRS	OFIRS		EHS Analytics			
EMAIL PASSWORD	BACK Please provide your email and a password reset link shall be emailed to you. EMAIL	EHS - Reset Password Inbox ×	Reset your password. Enter your e-mail address below to reset your EHS Analytics password. Email			
Forgot Password?	Send password reset email		Re-type Your Password			

Go to your BCFSC FIRS mobile app and click on "Forgot Password?".

01



A password reset email will be sent to **03** your email inbox. Click on "Reset your password".

#2 How to reset your FIRS password on the FIRS Web App 3 Ways to reset your password on FIRS



Go to <u>firs.ehsanalytics.com</u> and click on "Forgot Password?".

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A password reset email will be sent to your email inbox. Click on "Reset your password".

Note: Using Google Chrome is recommended. Install it <u>here</u>.

#3 How to reset your FIRS password in the EHS Dashboard 3 Ways to reset your password on FIRS

Enter the email you use to log

into FIRS and click "Submit".



and click on "Forgot Password?".

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A password reset email will be sent to
 your email inbox. Click on "Reset your password".

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Enter your email and your new

password and click "Reset".

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2) Add and Invite Users to FIRS



Note: Using Google Chrome is recommended. Install it <u>here</u>.

Tip: Before adding FIRS roles to a person, please ensure that their email is entered. - So that they can receive an invitation to join FIRS.

3) Set Up People Records on your FIRS Web App



Note: Using Google Chrome is recommended. Install it here.

on "People List" on the left.

4) Set Up Certification and Training Types - FIRS Web App

	Home	Select "Certification Types" and click on the green circle with the white + sign on the top right to add Certifications.	Enter the name of the Certificate, the order number 03 represents in what order the
	People Equipment	List Management	certificate will appear in the list and click "Add Record".
() FIRS	Operations		
	齢 Projects/Site	Q Search	
word	O) People List	Animal Types (27 records)	Aerial Lift Operator's Certificate
Ø	📮 Company Pr	ofile	
Forgot Password?	📙 Document Li	brary Certification Types (13 records)	ORDER*
or	🗄 List Manage	nent	IS ACTIVE
Sign in with Apple	Submissions	Certification Types	Yes No
	[→ Logout	t the second sec	Add Record

Sign into FIRS on your computer at <u>firs.ehsanalytics.com</u> and click on "List Management" on the left.

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Note: Using Google Chrome is recommended. Install it <u>here</u>.

To add "Training Types", repeat steps 1-3
on this page but select "Training Types" in step 2.

4.1) Add Certification and Trainings - Mobile



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Toggle between "Training" and Certification" to select record type. Fill in the details and click "Done" when completed.

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4.1 Add Certification and Trainings - Web

O2 Click on "Add Training Record/Certifications" and select the type of record you'd like to add.



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Ol Sign into your FIRS account at firs.ehsanalytics.com and click on "People" on the left navigation bar.

Note: Using Google Chrome is recommended. Install it <u>here</u>.

Search and find the training/certification from your list. - If you do not find the record, might have to add it in from your dashboard (<u>see step 4</u>). Add the worker. Click "Done" to save.

4.2 View Training Breakdown - Mobile

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on your mobile device.



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QUIPMENT OPERATIONS MENU

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You can search trainings and certifications by name of the person (in the search bar) or also use the filter on the top right to narrow down your search.

Filter 荘

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Feb 18 2027

Never Expires

Never Expires

Never Expires

Never Expires

4.2 View Training Breakdown - Web

Here you can see a list of trainings and certifications as well as the
 associated worker names. You can filter the trainings/breakdown by
 Person, Expiry Status, and/or Type.

Bear Safety Certificate

Chainsaw Operation and Maintenance Training

WORKER OBSERVATION	Ø WORKER ORIENTATION	Training Breakdown					
ଟ୍	E	Q Search Bear Safety Certificate	Person	Filter			
- ADD TRAINING RECORD / CERTIFICATION	TRAINING BREAKDOWN	CS Cherylyn Sharp FG Forest Gump JL Jenny Li					
ADD A PERSON		Chainsaw Operation and Maintenance Training BM Betsy Mathew	 Expiry Status Valid Expiring Soon 	5			
To go to "Tra	aining Breakdown", click	CG Chloe Glenn	 Expired Never Expires 				
menu.	on the left havigation		Туре				

Note: Using Google Chrome is recommended. Install it here.

5) Set Up Projects/Sites - pt. 1



Click on the green circle with the white "+" plus sign on the top right to add a new project/site.



01 Sign into FIRS on your computer at **firs.ehsanalytics.com** and click on "Projects/Sites" on the left.

Note: Using Google Chrome is recommended. Install it <u>here</u>.



Add a Project/Site

CHANGE
CHANGE
CHANGE
Tumbier Ridge Grande Prairie U. Valleyview
ror Lake For Creek
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- Fill out the project/site information and click on the map to select the location of the project/site.

5) Set Up Projects/Sites - pt. 2



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Once you are done, please click "Create Site"

5.1) Add Meeting Minutes - Mobile



REPORTS PEOPLE EQUIPMENT

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on your mobile device.

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Fill in the details and click "Complete" on the bottom when you are done.

□ Meeting

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5.1) Add Meeting Minutes - Web



Remember to click "Complete" when you are done.



on "Operations" on the left.

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Toggle between "Pre-Work" or "Safety" to choose the type of meeting minute you'd like to record.

Note: Using Google Chrome is recommended. Install it <u>here</u>.

5.2) Add Site Inspections - Mobile



Fill in the details and click "Complete" on the bottom when you are done.

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Site inspection

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5.2) Add Site Inspections - Web



Remember to click "Complete" when you are done.



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Note: Using Google Chrome is recommended. Install it here.

Toggle between "Field", "Office" or "Shop" for the type of site inspection.

5.3) Add First Aid Assessments - Mobile



Fill in the details and click "Submit" on the bottom when you are done.

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5.3) Add First Aid Assessments - Web



Note: Using Google Chrome is recommended. Install it here.

Follow the instructions on the form to fill
out any necessary details. Click "Submit" when you are done.

5.4) Task Management - Mobile



Fill in the details and click "Create" on the bottom when you are done.

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☑ Create a Task

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5.4) Task Management - Web



6) Worker Observations - Mobile



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"Complete" on the bottom when

you are done.

6) Worker Observations - Web



O1 Sign into the FIRS web app at firs.ehsanalytics.com and click on "People" on the left.

Fill in all the details and Click "Complete" when you are done.

Note: Using Google Chrome is recommended. Install it <u>here</u>.

7) Worker Orientations - Mobile



"Complete" on the bottom when you are done.

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7) Worker Orientations - Web



Note: Using Google Chrome is recommended. Install it here.

8) Set Up Equipment Log



Go to <u>firs.ehsanalytics.com</u> and login with the same credentials as your BCFSC FIRS mobile app/Dashboard.

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Note: Using Google Chrome is recommended. Install it <u>here</u>.

Click on the "+" symbol to add equipment and select the 'Equipment Type' you'd like to add. Fill in details of the equipment and click save.

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8.1) Add Maintenance Records - Mobile



Fill in the details and click "Submit" on the bottom when you are done.

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8.1) Add Maintenance Records - Web



Maintenance Record

Note: Using Google Chrome is recommended. Install it <u>here</u>.

8.2) Add Vehicle Inspections - Mobile



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Log into the BCFSC FIRS app on your mobile device.

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Fill in the details and click
"Complete" on the bottom when you are done.

8.2) Add Vehicle Inspections - Web



are done.

Note: Using Google Chrome is recommended. Install it here.

8.3) Add ATV/UTV Pre-Trip Inspections - Mobile



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on your mobile device.

Fill in the details and click

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"Complete" on the bottom when you are done.

8.3) Add ATV/UTV Pre-Trip Inspections - Web



Note: Using Google Chrome is recommended. Install it here.

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Fill in all the details and click "Complete" when you are done.

9) How to add documents to the Document Library

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Click on "Document Library" on

the left hand side of the menu.



Go to firs.ehsanalytics.com and log in with the same email and password you created in your set up email.

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 \triangle REPORTS \odot PEOPLE ℬ EQUIPMENT OPERATIONS ß PROJECT/SITES nffh DOCUMENT LIBRARY \square SUBMISSIONS [→ гоеопт

DASHBOARD

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Fill in the required fields, attach the document, and toggle the 04 switches to select visibility of the document, then click "Add document".

	ADD DOCUMENT DOCUMENT NAME* Eg. Code Of Conduct	\otimes	
ADD A DOCUMENT	CATEGORY* Select an option	~	\rightarrow
Click on the "Add a Document" button.	VISIBILITY AVAILABLE OFFLINE AVAILABLE COMPANY-WIDE	Yes No Yes No	

Note: Using Google Chrome is recommended. Install it here.

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Click on "Reports" then click on the "yellow button" to add a 'Quick' report.

Tip: You can also add "Full" reports on the FIRS mobile app by clicking on the green buttons:

Reports

Select the type of 'Quick' report



To view or edit draft reports, click on the report once, then click on the "eye" icon on the right of the report.



Note: Using Google Chrome is recommended. Install it here

07

Click on a submitted Quick report and click on the first green button on the right to change the "Quick" report to a "Full" report.

Elevating a Quick report to a Full report will enable you to add and document more details about the incident. 08

Once you are done filling in the details of the elevated report, you can submit the report.

Submitted reports can be locked. Click on the "eye" icon to "View/Edit" the report.

SUBMITTED



Lock

Note: Using Google Chrome is recommended. Install it <u>here</u>.

FIRS Admin can unlock reports by clicking on the "eye" icon of a submitted report, click on the "..." button on the top right of the report and click on "Unlock" to

10 unlock the report. MORE ACTIONS Once unlocked, the report can be edited. Print SUBMITTED View / Edit Add Report To Bundle TODAY **Report a Hazard** Oct 28 14:11 Unlock Show All

Note: Using Google Chrome is recommended. Install it here.

Note: Reports added to a submission bundle are automatically locked. Anyone can lock a FIRS report, but only the FIRS admin can unlock the report. Tasks, training and certifications can also be locked.

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10.2) Quick report vs Full report: What's the difference?

A Quick Report is intended to capture the most crucial, bare minimum information. Created with time-sensitivity in mind, a quick report will contain only 4 sections. A full report will contain 8 sections and allows the user to create a more detailed picture of the incident.

<u>Quick Report Icons</u>



A quick report will always be shown on the dashboard with a "Q" icon under the incident type. A submitted Quick Report can be elevated to a Full Report at any time.



11) Submitting Investigations - Part 1

While a report details the "whats" at the time of incident, the investigation feature allows you to document complete insight into the "whys" and "hows" of the incident.



To start an investigation, you must begin with a full report. On the bottom left of the "Risk Rating" segment, select "yes" under "Investigation Required"



Note: The investigation will not launch until the report is submitted.

11) Submitting Investigations - Part 2



Once a report with "Investigation Required" is submitted, a flashlight icon will appear next to the report.



A red flashlight indicates an investigation is required, but has not been started.

A yellow flashlight indicates an investigation is open and is considered to be in a "draft" state.

A green flashlight indicates the investigation is closed. Only a FIRS Admin can make changes to the investigation at this point.

11) Submitting Investigations - Part 3





Note: Using Google Chrome is recommended. Install it here.

Enter and search for the name of the organization. If the organization does not exist in the database, you can click " Add New" to add that organization.

04

& ADD NEW CUSTOMER	ADD NEW CUSTOMER
Search in the list of organisations that are using EHS Analytics. If your customer is not registered in our system you can still submit safety records to them.	Search in the list of organisations that are using EHS Analytics. If your customer is not registered in our system you can still submit safety records to them.
Organisation Name * Acme Mega Corporation This organization does not exist. Add New	Country * Country State or Province * State or Province
Save	Adding an existing organisation? Click here



Fill in the name, country and state/province of the organization you'd like to submit the report to and click "Save".

Add New +

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Add specific recipients to the newly created organization by clicking "Add New +" at the top right.

No recipients added yet.

Add new recipient	×
First Name *	
John	
Last Name*	
Doe	
Email address*	
johh.doe@greenforest.com	
Phone Number	
(123) 123-0000	
	_
	Add new recipient First Name * John Last Name * Doe Email address * johh.doe@greenforest.com Phone Number (123) 123-0000





Enter information of the recipients you'd like to submit reports and remember to click "Save".

RECIPIENTS FROM ACME CORPORATION

06

After creating an organization and adding recipients, you should be able to search and find the organization in the "External Organization" for report submissions.

A RECIPIENTS FROM ACME CORPORATION		Add New +
	No recipients added yet.	

F	RS
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Hi Jenny,

Jenny Li has sent you a FIRS Document Bundle Submission.

Here is a summary of the Document Bundle Submission:

Document Bundle Submission Title: June 2024-1 Bundle Submission Date: 17:28 Jun 04, 2024, UTC Submitter Name: Jenny Li Submitter Email Address: Jenny Li@acmecorporation.com

This document bundle contains: -Almost tripped going up steep slope when hiking -Move morning meetings to the afternoon -Fire Alarm Testing -Vehicle inspection

Click Here to view the Document Bundle Submission.

Sincerely, EHS Analytics FIRS Support Team

07

Recipients of your reports will receive an email, notifying the recipient that a report has been submitted to them. The email will have a link where recipients can click on to view, and print out the reports.

13) How to submit reports to your customers - Mobile



Go to the FIRS mobile app and log in with your credentials.

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Click on "Add a

submission" at the top.

03

Enter all the required fields, select the reports and click "Submit".



13) How to submit reports to your customers - Web - pt. 1



13) How to submit reports to your customers - Web - pt. 2

04Fill in the title, select any internal recipients, add external organizations (your customers), attach reports from04FIRS by clicking on the "+" across from "Documents Included" and press submit where you're ready to submit.



Note: Using Google Chrome is recommended. Install it <u>here</u>.

How to attach PDF files to your Submissions



Scroll down in your "Submission Bundle" and click on "Add an Attachment". This will enable you to attach any PDF files to your Submission Bundle.

Note: Using Google Chrome is recommended. Install it here.

How to view all Submissions

Submissions Q Search View saved submission drafts here. Tip: You can review all Submitted By My Org detail by signing in to DRAFT firs.ehsanalytics.com, For Acme Corporation - Stardew Valley Project 2024 SUBMITTED "Submissions" tab on the left menu bar to View submitted reports here. Show More Submitted To My Org

Note: Using Google Chrome is recommended. Install it here.

your submissions in

the web app at

and going to the

review all the

submissions.

View reports submitted to your organization here.

How to download and print PDFs from Submissions



14) Submit SAFE Companies Audit Evidence - Web - Part 1



Note: Using Google Chrome is recommended. Install it <u>here</u>.

14) Submit SAFE Companies Audit Evidence - Web - Part 2



Note: Using Google Chrome is recommended. Install it <u>here</u>.

14) Submit SAFE Companies Audit Evidence - Mobile

 SAFE Companies ⊗ Toggle "Yes" under "Is this an audit submission Submis syncing... Audit 02 bundle?" and click on the + icon across from Bundle abilities and that the audit "Audit Header". Click on "SAFE Companies Audit". representative sample of th DEDCON TYPE I am a permanent employee **OFIRS** SUBMISSION BUNDLE TITLE* the company, and/or: I am a certified BASE extern SAFE Companies Maintenance Audit - Acme Submission have read, understood, and \otimes terms and conditions of the Forest Safety Council Audit Ethics Auditor Manual and (DOCUMENTS INCLUDED and Guidelines Lam not in c Bundle EMAIL ••• interest in performing this a **OFIRS** Reports AUDIT PERSON () near_miss_report - Thu Jun 20 2024... Jun 25 08:31 PASSWORD Q Geoff Johnston SUBMISSION BUNDLE TITLE Your Profile Ø SAFE Company Maintenance Audit - Acme Corporat... Forgot Password? SIGNATURE A Projects/Sites Login IS THIS AN AUDIT SUBMISSION BUNDLE? DATE 유 People List No Document Library Sian in with Gooale G Complete (\div) AUDIT HEADER Continue with Apple Submissions രി Or Register ТАКЕ А РНОТО INTERNAL RECIPIENTS [→ Logout SELECT PDF ඛ EXTERNAL ORGANISATION HIGHLY_FOCUSED

Log into your BCFSC FIRS Mobile App. Click on the "Menu" icon on the bottom right and select "Submissions" on the screen.

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injury_report - Thu Jun 20 2024 11:3... Jun 25 08:31 m wildlife_report - Thu Jun 20 2024 11... Jun 25 08:31 Task_Thu May 23 2024 1:42:21 p.m. Nov 15 22:00 Task_Tue May 07 2024 9:37:39 a.m. Nov 15 22:00 ADD AN ATTACHMENT Submit Follow the instructions and to fill out your audit profile, and press "Complete" when you are finished. Upload any reports, attach any **PDFs and press "Submit".**

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15) Customize Record Types with List Management

		Home Reports	02	Select the record type yo customize on page.	ou'd like to	03	Enter ti type, ti represe	he name of he order nu ents in wha	f the reco umber at order t	rd he
	© ا	People Equipment	Li	st Manage	ement		record and clie	type will a ck "Add Re	ppear in t cord".	the list
) FIRS	ii A	Operations Projects/Sites		Search		NAME	: •	ADD RECORD		8
<u>م</u>	€ E	People List Company Profile	Ani	mal Types (37 records)		Aer	rial Lift Operator's	Certificate		
Forgot Password?		Document Library List Management	Boo Cer	y Parts (79 records) tification Types (13 records)		1 IS AC Ye	s No			
G Sign in with Google		Submissions						Add Record		

Sign into FIRS on your computer at <u>firs.ehsanalytics.com</u> and click on "List Management" on the left.

Logout

Tip: You can add data to the following record types: Animal, Certification, Crews, Departments, Dispositions, Document Types, Hazard Types, Incident Classifications, Incident Probabilities, Incident Types, Jobs, Locations, Location Types, Mechanisms, Severity Levels, Shifts, Task Types, Tasks, and Training Types.

<u>Note</u>: You cannot customize record types for: Body parts, Classification Units, Natures.

Note: Using Google Chrome is recommended. Install it <u>here</u>.

16) Scan a QR Code to see Training Records & Certifications

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Log into your BCFSC FIRS Mobile App.





Click on the "Menu" icon on the bottom right and select "Your Profile".

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Take a screen shot of your FIRS QR code and keep it handy before going on site. - Your supervisor may ask to see it to check your trainings.



16) Scan a QR Code to see Training Records & Certifications



Log into your BCFSC FIRS Mobile App.

OFIRS					
EMAIL					
PASSWORD					
Forgot Password?					
G Sign in with Google					
Sign in with Apple					



02

Click on the "Menu" icon on the bottom right and select "Scan QR Code". Scan the QR code located inthe profile section of the FIRS app.



17.1) Report Notifications

When a report is submitted, e-mail notifications are automatically sent to:

- Primary contact of the company
- Safety resource associated with the project on the report
- Project manager associated with the project on the report
- Supervisor of the person involved on the report/site on the report
- Site Supervisor associated with the project/site on the report

17.2) Report Notifications - Adding a Primary Contact

01 Click on "Company Profile" on the left side menu



17.3) Report Notifications - Adding a Safety Resource/Project Manager/Site Supervisor

03 Scroll down to "People", select a person from the dropdown menu in each category



Click on "Projects/Site" on the left side menu

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Document Library

17.4) Report Notifications - Adding a Supervisor to a Worker



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Click "People List" on the left side menu



Projects/Sites

Company Profile

Document Library

People List

People List

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02

Jane Demo

Email: (not provided)

Scroll down to Supervisor, search 03

for the desired name and select

	FAX Eg. (250) 555-5555	
	SUPERVISOR Q Stephen Paul	CHANGE
ople List	JOB TITLE Q	
ane Demo	04 Click "Save Person" at the bottom	•
Search for the workers name in the search bar, click the dropdown chevron, the pencil	ACCESS Yes No Save Person	
	TRAINING AND CERTIFICATES	(\div)



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Thank you for using



For help & support, please contact support@ehsanalytics.com



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