



Wood Products Manufacturing Supervisor Training Program

BCFSC has been working with a dedicated project team from the Manufacturing Advisory Group (MAG) to develop training resources for supervisors working in the wood products manufacturing sector.

The concept of effective supervision isn't simply a to-do list of one-time or routine actions. Supervisors invest a lot of effort and energy to ensure employees are safe, productive and doing high-quality work. *"Thank you to the BC Forest Safety Council for offering the Wood Product Manufacturing Supervisor Training online course. It is a great way to learn and/or to freshen up your knowledge without traveling to a far-off place."* Joerg Kamp Health and Safety Supervisor at J.H. Huscroft Ltd., Creston, BC.

The interactive course, uses quizzes, online research and case study challenges to promote thinking, test decision making skills and expand the participant's knowledge of effective supervision techniques. The core content is based on BCFSC's Forest Supervisor Training and has been updated with content and scenarios targeted to supervisors in a manufacturing setting.

The course is organized into six modules, each focusing on a different aspect of effective supervision covering:

1. Leadership and Professionalism
2. Effective Communications
3. Cornerstones of Supervision
4. Due Diligence
5. Orientations, Training and Skill Development
6. Hazard Identification, Inspections and Incident Investigation

Each course will take approximately 1-1.5 hours to complete and the participant will receive a certificate upon completion of each course.

The first module, **Leadership and Professionalism** is now available. In this module, content will help participants:

1. Capitalize on personal strengths and weaknesses (Personal Awareness)
2. Identify skills and roles of leaders (Leadership Skills)
3. Describe professional qualities (Professionalism)
4. Describe key human resources functions (Team Building and Worker Relations)

The next module, Effective Communications, will be rolled in the first quarter (Q1) of 2022. 🎧

Manufacturing Supervisor Training - Step by Step

BCFSC Online Learning Centre

STEP 1: REGISTER OR LOG IN

Not registered? Create an account.
 Already a registered user? Log into your account

STEP 2: SELECT YOUR COURSE AND ENROL

Dashboard - select a course from the list (eg. Supervisor Training Program)
 Click Enrol Me. You are now enrolled for all courses in your selected course topic.

STEP 3: ACCESS YOUR COURSE AND START TRAINING

Click on Course Name to open the course and follow the instructions to begin your training.
 Complete each required course. A check mark will appear next to each completed course.

STEP 4: RECEIVE A RECORD OF COMPLETION

Course Completion: Once you've completed the course, a pop-up notification will appear informing you the course is complete and you will receive a PDF Record of Completion via email for your records.

BC Forest Safety Council | Tech Support: 250.824.5184 | Office: 1.877.741.1060

WPAC Members Commit to Ambitious Safety Work Plan for 2022

Treating forest workers fairly, with the highest priority placed on the health and safety of employees, is a critical value that became embedded in the Wood Pellet Association of Canada's sustainability statement launched late last year and in its newly published 2022 workplan. It is also reflected in the understanding that the best way to achieve safety goals is through strong communications, alignment on priorities and sharing knowledge and learnings from both positive and negative experiences.

Since 2014, WPAC's Safety Committee has anchored its vision in a yearly Work Plan that holds the association accountable to continually searching out new technologies and research to support a safer culture, communicating best practices and safety news, and collaborating across the country on all safety matters. Last year was no exception which focussed on both leadership and collective safety and was achieved in cooperation with the association's many partners, members and every worker across the industry. Key initiatives included:

- Partnered with the BC Forest Safety Council (BCFSC) and Dalhousie University on an initiative to improve pellet industry practices, regarding equipment isolation.
- In cooperation with the BCFSC, WorkSafeBC and media partner Canadian Biomass, WPAC held the Belt Dryer Safety Symposium to share the learnings from combustible dust incidents.
- With a strong endorsement from WorkSafeBC, WPAC pursued a process called Critical Control Management (CCM) and together

WPAC and BCFSC, in conjunction with the industry, completed bowties and critical controls for WorkSafe BC this year.

- Released best practices on the safe handling and storage of pellets which is part of a four-year research project involving WPAC and BioFuelNet Canada, and funded through the federal Canadian Agricultural Partnership.
- Created a One-stop Safety Resource, available online for anyone looking for up-to-date information and resources on safety.

Scott Bax, Chair of WPAC's safety committee, is impressed with the commitment to safety across the sector and by the collaboration. "Our ambitious commitments have resulted in remarkable progress with the effort of hundreds of dedicated individuals and organizations who are continuing to create a world-class safety system for bioenergy," said Bax.

The Year Ahead

WPAC members' unparalleled value of safety is laid out in WPAC's Safety Committee's 2022 Work Plan with a focus on several key initiatives which include:

- **Advancing Critical Control Management**
 - Building on 2021 learnings and successes, expand this knowledge across Canada
- **Control System Conformity with ISO or other accepted standards**
 - Consult with WorkSafeBC to provide support to all plants to provide information regarding the requirements of the ISO 13849 standard or any other standard

- **Improving Belt and Rotary Drum Dryer Safety**
 - Establish a working group to analyze and improve rotary drum dryer safety
- **Sharing Best Practices on Deflagration Isolation**
 - Promote the results of this work and host a symposium to share information
- **Supporting Industry in Basic Plant Operator Competency Training**
 - Complete the basic plant operator competency resources and launch online
- **Training and Supervision of Workers**
 - Four-part webinar series focussing on Critical Control Management, Equipment Isolation, Belt Dryer Safety and Rotary Drum Dryer Symposium
- **Host industry-wide Safety Summit**
 - Targeting for late spring / early summer in Prince George, BC

Read the full [2022 WPAC Safety Workplan](#).

WPAC's safety committee works in close cooperation with WorkSafeBC and the BCFSC. The committee welcomes new members. If you are interested, please contact Gord Murray by phone at (250) 837-8821 or email gord@pellet.org. 📧